

How To Fix Dark Printing:

An updated driver for many of the EPSON printers has been released to resolve the dark printing issue with Service Pack 2 and Windows XP. Please follow the steps below to remove your current driver and download and install the updated driver.

- 1) Click START and select CONTROL PANEL.
- 2) Click ADD/REMOVE PROGRAMS.
- 3) Find EPSON PRINTER SOFTWARE and click on it once to highlight it.
- 4) Click CHANGE/REMOVE.
- 5) Select the icon for your printer.
- 6) Click OK.
- 7) Follow the prompts until the uninstall is complete. When you get a message indicating that the uninstall process has completed, click OK.
- 8) Disconnect the USB cable from the back of the printer or computer.
- 9) Restart the computer.

You will now need to download and install the driver.

- 1) Go to www.epson.com and select USA.
- 2) Click on DRIVERS AND SUPPORT, select PRINTERS, then INKJET PRINTERS, and then your printer.
- 3) Select WINDOWS under DRIVERS AND DOWNLOADS and download PRINTER DRIVER V5.5aA.
- 4) Follow the prompts to download the driver.
- 5) Once the file is downloaded, double click on the executable file (.exe) and follow the prompts to install.