

How To Reset Cartridge Chips That Will Not Recognize:

Sometimes, the printer will not recognize the cartridges because it is used to the original cartridges. What you need to do is reset your printer. Here is what you need you to do.

- 1. Press the "Ink Cartridge Change" button on top of the printer.**
- 2. Unplug the power cord from the printer.**
- 3. After all the lights on the printer go out, unplug the USB cable from the printer.**
- 4. Let the printer sit for 15-20 minutes.**
- 5. Remove the original cartridges and install the CIS System.**
- 6. Plug the power cord to the printer in only.**
- 7. Turn the printer on and wait for the cartridges to return to their original place in the printer. If they do not move automatically, press the "Ink Cartridge Change" button.**
- 8. Once the cartridges are sitting still in their original place and the printer is not moving or making any sounds, plug the USB cable in.**
- 9. Check the status of the ink cartridge on the computer screen by clicking on the Start button. Click the printer and faxes button. Right click on your printer and select printing preferences. This will bring up your printers cartridges.**

Your cartridges should be recognized at this time. If not, try cleaning your cartridge chips with a new, clean pencil eraser. Also, make sure that the cartridge chips are seated properly in each cartridge so that it makes contact with the printer when installed. If the chips still do not recognize, repeat steps 1 - 9 one more time. If the problem still persist, contact Print On A Dime.